

# Message to the Community



At the Denver Housing Authority (DHA), we prioritize the health and safety of our communities and want to ensure the well-being of our housing residents, program participants and staff. As the outbreak of COVID-19, commonly known as the novel coronavirus, continues to impact the Denver area, DHA is taking extra precautionary measures to limit in-person interactions as recommended by the Centers for Disease Control and Prevention and requesting that communication with DHA staff happen by phone, e-mail, USPS mail or online rather than visiting offices. As a result, DHA staff will be completing as much work as possible remotely.

We are committed to maintaining essential business operations and providing essential services to our residents and community. We ask for and appreciate your patience and cooperation as we implement temporary contingency plans.

**Denver Housing Authority Offices, Community Centers, and Property Management Offices will remain closed to the public until further notice. Please call or email staff directly if you have questions, need service, or additional information.**

**During this time, only a limited number of essential personnel will be available to respond to emergencies and essential business services. Many non-essential services are being suspended at this time. All correspondence must be sent via U.S mail to Denver Housing Authority, P.O. Box 40305, Denver, CO 80204.**

Thank you in advance for your patience, understanding, and flexibility. DHA hopes the changes outlined above will protect our staff and residents and help minimize the virus impact on the larger Denver community.

Sincerely,

**Ismael Guerrero**

**Executive Director**

The logo for the Denver Housing Authority (DHA) is displayed in white, bold, sans-serif capital letters on a dark blue background. The background is a dark blue triangle pointing upwards, which is part of a larger graphic element at the bottom right of the page.

**DHA**