

Housing Choice Voucher Program

Effective Monday, March 16, and until further notice, DHA will implement the following precautions to protect its residents:

- Closure of all offices, including lobby areas; Please call or e-mail
- Suspension of annual inspections (Please contact your housing provider if there is an inspection related emergency at your unit. Notify DHA by phone or e-mail.)
- Suspension of termination actions for minor program violations
- Partial suspension of all orientations, Housing Provider briefings and appointments
- Partial suspension of moves (Including Request to PORT IN or OUT of DHA's jurisdiction)
- Housing Provider/Landlord payments will be processed; however, delays may occur
- Income change/family composition change requests will be accepted by phone or e-mail
- Contract Rent Increase requests will be processed; however, delays may occur
- Housing Provider ownership/management changes, address change/Direct Deposit requests will be processed; however, delays may occur
- Inquiries related to payment issues may be addressed by e-mail or phone

Participants are encouraged to call DHA's Community Hotline at **720-932-3030** for the latest information, visit DHA's website at [Denver Housing Authority](https://www.denverhousing.org), or follow DHA's [Facebook](#) and [Twitter](#) accounts.

Questions? Please email: section8@denverhousing.org

The above information is relevant for all HCV Programs including but not limited Project Based Vouchers, VASH, Local Preference partners etc.