

Housing Choice Voucher Program

Effective Monday, March 16, and until further notice, DHA will implement the following precautions to protect its residents:

- Closure of all offices, including lobby areas; Please call or e-mail
- A limited number of annual inspections are being performed at this time. (Please contact your housing provider if there is an inspection related emergency at your unit. Notify DHA by phone or e-mail.) If your housing provider agrees and the technology is available, a virtual inspection may occur. For more information regarding virtual inspections, please contact the HCV Inspections Department.
- Suspension of termination actions for minor program violations; however, compliance with HUD HCV family and program obligations must be followed.
- Partial suspension of all in-person orientations, Housing Provider briefings and appointments. Phone and virtual appointments are available upon request
- Partial suspension of moves (Including Request to PORT IN or OUT of DHA's jurisdiction)
- Housing Provider/Landlord payments will be processed; however, delays may occur
- Income change/family composition change requests will be accepted by phone or e-mail
- Contract Rent Increase requests will be processed; however, delays may occur
- Housing Provider ownership/management changes, address change/Direct Deposit requests will be processed; however, delays may occur
- Inquiries related to payment issues may be addressed by e-mail or phone

Participants are encouraged to call DHA's Community Hotline at **720-932-3030** for the latest information, visit DHA's website at [Denver Housing Authority](https://www.denverhousing.org), or follow DHA's [Facebook](#) and [Twitter](#) accounts.

Questions? Please email: section8@denverhousing.org

The above information is relevant for all HCV Programs including but not limited Project Based Vouchers, VASH, Local Preference partners etc

DHA