Housing Management Division

Effective Monday, March 16, and <u>until further notice,</u> DHA will implement the following precautions to protect its residents:

- Suspension of notices to vacate and lease violation notices for non-payment of rent and minor lease violations
- Suspension of evictions for non-payment of rent and minor lease violations
- Suspension of transfers
- Move-ins, move-outs reviewed on a case by case basis
- Suspension of routine work orders
- Emergency work orders should be called into the after-hours maintenance emergency number at 303-623-5502
- Suspension of housekeeping inspections
- Partial, temporary suspension of food distribution
- Suspension of late fees
- Suspension of all resident activities to include Local Resident Council and Youth Activities
- Closure of all property management offices and community rooms
- Residents should email or call their management offices directly for services
- · Recertification deadlines may be extended
- Rent payments should be made by mail to PO BOX 5488, Denver, CO 80217-5488
- Visitors for social purposes, especially at elderly properties, are discouraged; medically-related visitors and caregivers may continue to visit residents

If you have questions please contact your property management office directly via phone or email: HousingManagement@denverhousing.org

Residents are encouraged to call DHA's Community Hotline at **720-932-3240** for the latest information, visit DHA's website at <u>Denver Housing Authority</u>, or follow DHA's **Facebook** and **Twitter** accounts.

